

IGeLU Steering Committee Nomination 2026

Samantha Seah (佘秀清)

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Librarian, User Services & Experience
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Professional Background

I started off my career as an instructional librarian but have since taken on different roles such as subject liaison librarian, user services librarian, service innovation librarian, before landing in my current role as a systems librarian. After two system administrators for Alma left in my previous institution in 2019, I had to take on the role immediately and with minimal preparation which is what sparked my interest in the IGeLU community. My current role as user experience librarian and system administrator allows me to have a broad, overarching view of how systems interact with each other.

In 2024 I had the opportunity to attend and present at IGeLU. It was an exciting and illuminating experience and I was happy to get to talk to other librarians and form connections with others working in similar areas. It was also then that I took on the role of coordinator of the Rialto Working Group. It has been eye-opening and inspiring to work with the members of the working group and other coordinators to see how passionate and engaged they are with their respective communities.

It inspired me to reach out to other Asian librarians and learn more about their experiences ultimately leading me to trying to establish a Singapore User Group this year. While it is still in its infancy, I am hoping to collaborate with colleagues to grow the culture of sharing and open communication within the country and region and help alleviate the issues and highlight needs which are unique and specific to the region. I aim to bring this attitude and insights to the IGeLU Steering Committee and to serve the wider community.

Key Skillsets

- **System Administration:** Alma configuration, Analytics reports, new feature exploration, use of APIs and webhooks for automated workflows
- **Project and Change Management:** Trained in both project management and change management. Led projects to introduce new services and how to communicate changes to different levels of stakeholders
- **Language Proficiency:** Native proficiency in English and conversational in Mandarin and Korean

Qualifications

- **Education:** Bachelor of Science (Hons.) in Mathematics (2014, National University of Singapore), Master of Science (Information Studies) (2016, Nanyang Technological University)
- **Professional:** 10 years in academic libraries working in instruction, research, circulation, user services, digital innovation, user experience, library space design

Community Involvement

- 2 years as Rialto Working Group coordinator
- 2 years as a member of the Membership committee of Library Association of Singapore
- 4 years as a member of the IT committee of Library Association of Singapore