

Issues MELI would like to raise at the common meeting with ExLibris/Clarivate

1. The **CERV** development carried out by **Alma** at the request of the **RAPID Working Group** has had a direct impact on **Primo**. However, it is currently not configurable in any way, including translation capabilities. Though translation of labels exists in Alma, translation is not transferred to Primo.

This creates challenges for end users, using interfaces in languages other than English. A support case submitted by the **University of Haifa** (Case No. 10593232) was closed with the explanation that the issue constitutes a product enhancement request rather than a defect.

2. **Natural Language Search** still presents numerous challenges, including issues related to Hebrew-language searching as well as the system's reliance on users applying filters to narrow results for specific queries (for example: *a book about...*, *an article published between specific years*, *movies about...*). These issues have been reported either through support cases or directly to **Sima**, but most have not yet been addressed. Some of these concerns are expected to be resolved in the November release, according to commitments that were made. This includes the issue of multiple **OR** operators within queries, which currently generates an excessively large number of irrelevant results.